Classic Reykjavik
4 days/3 nights
WEBINAR AGENT SPECIAL

Reykjavik is perfect for a short stay. Vibrant with culture and city life, but still close to nature, you can experience it all in just a few days' vacation. And this fun-packed break is the ultimate way to get to know the city and its surroundings.

Your trip combines time to relax with guided tours that guarantee you won’t miss a thing. Among these is our Reykjavik Grand Excursion - the perfect sightseeing introduction to all the city’s main landmarks. By coach and foot, you will experience the variety Reykjavik has to offer, from downtown to the coast.

**DAY 1 Arrival**

Usually the flights from North America are over-night flights, so please note that your day of departure is the day before arrival day in Iceland.

Once you have landed at Keflavik Airport in Iceland, please pick up your luggage and head through customs. It’s easy to take the Flybus coach to your hotel; it will be located outside the arrival hall.

Check in at your hotel in Reykjavik City and get comfortable for your three nights’ stay in Iceland. Once you have checked in at the 4 star Icelandair Hotel Reykjavik Natura, the day is yours to relax. Click here to see more information about the hotel: [http://www.icelandairhotels.com/en/hotels/natura](http://www.icelandairhotels.com/en/hotels/natura)

Included in the offer is one spa access per person to the wonderful Sóley Natura Spa located at the hotel. The spa has a warm indoor pool, sauna and hot tub along with a cozy fireplace near the pool, completely re-designed facilities that have been created to soothe both body and mind. Exclusive beauty and massage treatments are available at the spa for an extra fee. The opening hours for the spa are from 11:30 am - 9 pm daily (shorter hours during bank holidays and other holidays).

The afternoon is open to your inspiration. We suggest a visit to one of the many museums or art galleries around the city. For instance, The National Museum of Iceland, Reykjavik Art Museum and the Settlement Exhibition. If you arrive early today, you might have time for a half-day or evening excursion, so study our tour selection and book ahead.

**DAY 2 Reykjavik Sightseeing & Blue Lagoon Tour**

Today you’ll be picked up at your hotel and taken on a comprehensive introduction to Reykjavik’s past and present. The tour includes Reykjavik’s top attractions, interesting facts and stories that relate to history and culture in Iceland. The tour travels the greater Reykjavik area including surrounding municipalities which provides an excellent opportunity to discover various things to see or to do in Reykjavik during your stay in Iceland.

The tour takes in all the key landmarks, such as The Pearl, Hallgrimskirkja church, Reykjavik’s old town centre, Höfði House, Laugardalur recreation area, presidential residence at Bessastaðir and Hafnarfjörður suburb – the town of elves and hidden people.

Afterwards enjoy a relaxing dip in the warm waters of the famous Blue Lagoon. The lagoon is a unique wonder of nature with pleasantly warm mineral-rich geothermal water set in the middle of a black lava field. The high levels of silica and minerals give the lagoon its rich blue color.

**DAY 3 The Golden Circle & Fontana Wellness**

The Golden Circle refers to the ‘Big Three’ - Gullfoss waterfall, Geysir hot springs and Thingvellir National Park, which all are featured on this classic tour.

Begin the journey with a drive inland to Thingvellir National Park and experience one of the most outstanding landscapes in the country. The area is surrounded by mountains and encompasses a vast lava plain of green moss and wild flowers. In 2004, the site of Thingvellir was inscribed on UNESCO's World Heritage List. Continue to Gullfoss, the ‘Golden Waterfall’, the most famous of the country's many waterfalls. Here the river Hvita drops 96
feet (30 meters) in two falls, creating an awesome spectacle. Next is the Geysir geothermal area, with many bubbling hot springs and spouting geysers.

En route you will visit the Fontana's natural steam baths. The original sauna was built in the 1920s and was little more than a shack with two compartments, built above the hot spring that bubbles and gurgles below the ground. Today, a modern complex welcomes you to relax with various hot tubs and steam baths naturally heated by Icelandic hot springs. Before returning to Reykjavik, you will be offered some typical Icelandic rye bread which is slow-baked in the natural hot springs. Return to Reykjavik and evening at leisure.

**DAY 4 Departure**

If your flight is in the afternoon, use your last moments to walk along the harbor seafront and breathe the fresh Atlantic breeze - or if you still need to relax, visit one of the city’s swimming pools. There you can chat with the locals while relaxing in the geothermal mist. Please check with the reception at least 24 hours before departure to guarantee your Flybus pick up time on departure day.

Should you wish to extend your stay, we would be happy to book additional nights and tours for you. Please take a look at our wide selection of day tour options and book ahead.
AGENT SPECIAL - PACKAGE INFORMATION

Sales period: 1 October – 30 December
- Easter

Exclusive rates for agent and non-agent companion
Please note that all prices are NET and in USD currency
350 USD NET per person in a double room
430 USD NET per person in a single room

Included in package price:
- 3 nights at Icelandair Hotel Reykjavik Natura including breakfast.
- Priority check in at accommodation.
- Entrance to Sóley Natura Spa at Icelandair Hotel Reykjavik Natura. One admission per person per package.
- Flybus Plus non-guided transfer to/from International airport to hotel in Reykjavik.
- Reykjavik City Sightseeing – guided coach tour for 2 ½ hours.
- A non-guided coach tour to the Blue Lagoon.
- Admission to the Blue Lagoon including use of towel.*
- Fully guided Golden Circle tour - whole day excursion by coach.
- Admission to Fontana Wellness.
- A taste of rye bread at Fontana Wellness.

*The Blue Lagoon will be closed from January 5th until January 21st 2016. A larger and improved facility will be opened on January 22nd.

Not included in package price:
- Travel insurance (highly recommended)
- Beverages, snack, lunches, dinners unless otherwise noted
- Room outside of normal check-in/check-out times
- Porterage at airport and hotels
- Optional excursions, activities, museums or pre and post trips not mentioned above
- Any service not specifically listed under "included"

Rate for extra nights at Icelandair Hotel Reykjavik Natura:
Rate for double room per night including breakfast: 172 NET USD
Rate for single room per night including breakfast: 134 NET USD

Booking Agent Special packages:
Icelandair offers travel agent's this package above as well as discount air tickets from any of Icelandair’s North American gateways. Also, one spouse/companion qualifies and must travel together with the agent. For more information and blackout dates visit the Icelandair Travel Agent Portal websites: agents.icelandair.us or agents.icelandair.ca
The next pages will give you information about:
1. Suggested Packing list
2. General Terms & Conditions, including cancellation fees
3. Practical information about Iceland, such as climate, temperature, business hours, cell phone system, currency & money exchange and more.

Suggested packing list
Clothing in Iceland is always practical! Be prepared for sun, rain and wind. Best is to wear layers of clothing, so you can adjust to the different temperature and weather easily. The inner layer keeps the body warm. The outer layer is for protection against rain and wind. So apart from your regular shirts, T-shirts, pants and jackets, you should pack:

- Windbreaker/Warm wind- and waterproof jacket
- Warm sweater (wool or fleece)
- Pants – for example zip off
- Warm cap, gloves and scarf
- Footwear with sturdy soles (hiking boots)
- Light footwear/trainers
- Swim wear
- Back pack for day trips
- Water bottle (thermo)
- Sunblock
- Travel documents (including insurance)
- Passport, Camera, Binoculars

NOTE: When travelling in Iceland you should expect all kinds of weather, even within the same day. Therefore we recommend our clients to dress warmly and comfortably during their days out of town.

Always wear good walking shoes on your day tours. However in the evenings when going out for dinner, Icelanders like to dress up a bit – not too formal, but more casual style and wearing lighter shoes.
CHANGES TO THE ICELANDIC VAT SYSTEM AFFECTING TOURISM:
Tour operators, coach companies, activities, day tours and expeditions have been excluded from VAT, but as of January 1st 2016 these sectors of tourism will be subject to 11% VAT.
There are two levels of VAT in Iceland 11% and 24%. The lower level of VAT 11% includes tour operators, hotels, restaurants, coaches, activities, day tours and expeditions. The higher level of VAT 24% includes car rental.

VALIDITY OF PRICES
The rates and condition in this quotation are valid for 30 days from date of issue. All rates quoted or shown in our tariffs are based on current purchasing prices in Iceland. Iceland Travel reserves the right to increase prices already quoted or published in our price lists without notice in the event of currency fluctuation, government taxes, or due to any other cost increases that are outside IT's control.
After the invoice has been issued the price is guaranteed against any surcharge, unless an increase is due to government laws or currency changes. IT will absorb an amount equivalent to 5% of the package price. Amounts that exceed the 5% will be charged and clients will be entitled to cancel their booking with a full refund if the surcharge exceeds 10%.

BOOKINGS
Bookings for individuals must be made by fax to Iceland Travel (IT), at +354 585 4391, or by e-mail to bookings@icelandtravel.is. Every detail regarding the booking must be included, in order for IT to ensure efficiency, including the passenger’s name, flight information if they require transfer service from Keflavík airport, all accommodation, tours and other services required. For group bookings please contact sales@icelandtravel.is.

TERMS OF PAYMENT
A nonrefundable deposit of 10%, of the total package price should reach Iceland Travel 8 weeks prior to arrival. Iceland Travel will send a proforma invoice for groups for full payment, 6 weeks prior to arrival. Full payment (less deposit) for groups and individuals shall reach Iceland Travel at least 4 weeks prior to arrival of clients or upon confirmation of booking if done within 4 weeks. In case of further delay on payments, Iceland Travel will reserve the right to treat the booking as a cancellation and withdraw its confirmation of services.
For large group bookings of more than 50 rooms, IT can require a 10% deposit for the accommodation which is nonrefundable if the group is cancelled less than 6 months prior to arrival.
If payment is done by credit or charge card, IT accepts Visa, MasterCard and American Express.

ROOMING LISTS
A preliminary rooming list must be received no later than 8 weeks prior to the client’s arrival, and a final rooming list at least 4 weeks prior to client’s arrival.

CANCELLATION
All cancellations must be made by letter, fax or e-mail. In conformity with business practices within the Icelandic travel industry, the Travel Agent is obliged to charge cancellation fees to passenger(s) as follows:

CANCELLATION CHARGES
Time of cancellation (Individuals) or cancellation within a group:

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<tr>
<th>Time of Cancellation</th>
<th>Fee</th>
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<tr>
<td>More than 3 weeks prior to arrival</td>
<td>none</td>
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<tr>
<td>3 weeks (21 day) and more than 2 weeks</td>
<td>10%</td>
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<td>2 weeks (14 days) and more than 1 week</td>
<td>25%</td>
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<td>1 week (7 days) and more than 72 hours</td>
<td>50%</td>
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<td>72 hours and more than 24 hours</td>
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<td>24 hours notice and less</td>
<td>100%</td>
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Time of cancellation (Groups (10+ )): For large groups (=50 rooms) more than 6 months 10% (of accommodation)

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<tr>
<th>Time of Cancellation</th>
<th>Fee</th>
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<tbody>
<tr>
<td>More than 8 weeks prior to arrival</td>
<td>none</td>
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<tr>
<td>8 weeks and more than 4 weeks</td>
<td>10%</td>
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<tr>
<td>4 weeks and more than 1 week</td>
<td>50%</td>
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<tr>
<td>1 week and more than 72 hours</td>
<td>75%</td>
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<tr>
<td>Less than 72 hours</td>
<td>100%</td>
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The counting method for cancellation charges excludes the day of arrival, and a week is seven (7) days

Iceland Travel
Skógarhlöð 12
IS-105 Reykjavík
Iceland
Tel +354 585 4300
Fax +354 585 4390
icelandtravel.is
sales@icelandtravel.is
Please note that cancellation of one or more passengers within a group may cause a price increase for the group or a cancellation fee according to above rules for those cancelled passengers. Cancellation terms may be stricter than stated above when dealing with conferences and large groups. If a service which has unconditionally been confirmed is cancelled by Iceland Travel, for example due to insufficient participation, cancellations must be made with at least 4 weeks’ notice on IT’s behalf. IT shall make every effort to provide similar alternative arrangements without additional cost to the buyer. Should those alternatives not be to the buyer’s satisfaction, a full refund shall be made to the amount paid.

SURCHARGES FOR INDIVIDUALS
All rates are quoted per booking.

Tailor-made Itineraries: Upon request Iceland Travel offers tailor-made itineraries for individuals, for a special service fee of USD 200,-. The fee includes a day by day program for the traveler.

Change fee: If one requests changes to pre-made packages (i.e. self-drive packages), such as adding nights into the program, changing hotels or dates a change fee of USD 135,- will be charged. Please note that there is no fee for booking additional nights in Reykjavík before or after a tour/package.

CHILDREN’S DISCOUNTS
Scheduled Tours, Day Tours and Domestic Flights
Infants 0-1 year are free of charge.
Children 2-11 years sharing a room and/or travelling with a guardian will receive 50% discount from the listed price.

Self-drive packages
Infants 0-1 years are free of charge.
Children 2-11 years: Special children rate applies to all packages if sharing a room with a guardian. Rate according to price list.

Accommodation
Children 0-5 years: Accommodation and breakfast free of charge, if sharing a room with guardian.
Children 6-11 years: Charge for children’s extra bed according to price list. Please note that the room should be booked as only for the guardian/s, if the child reduction is to apply. I.e. for 1 adult and 1 child, you need to book a single room plus extra bed and for 2 adults and 1 child, you book a double room plus extra bed.

Greenland packages
Children 2-11 years sharing a room and/or travelling with a guardian will receive 50% discount from the listed price.

LIABILITY
Iceland Travel disclaims responsibility for any loss, damage, accidents, sickness or changes in schedules caused by weather, strikes or any other irregularity outside Iceland Travel’s control. Iceland Travel reserves the right to alter routes, itineraries or departure times, without prior notice, should the necessity arise. In case of any changes in flights (domestic and international), the passenger has to pay any additional cost caused by this, at the time the service is provided (extra hotel nights, meals, transfers etc). We advise all clients to have insurance, as clients are on their own responsibility on optional tours, such as riding tours and snow scooter tours.
All complaints must reach Iceland Travel within 5 days from departure from Iceland. Otherwise possible compensation is not valid.

Published: October 2008
Practical Information

Season and Climate:
The Icelandic climate is warmer than the name suggests, thanks to the Gulf Stream. Summers in Iceland are rather cool, while the winters are relatively warm. The average monthly summer temperature ranges from 10 to 13 °C. During the summer the climate is mild but unstable with possible rain and frequent weather changes. The daily temperature can fluctuate from a minimum 5 °C at night to a maximum of 25 °C during the day.

**Average Temperatures in Celsius (centigrade):**

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<tbody>
<tr>
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<td>0.5</td>
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<td>6.3</td>
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<tr>
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**Average Temperatures in Fahrenheit**

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<tbody>
<tr>
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<td>32.9</td>
<td>37.2</td>
<td>43.3</td>
<td>48.2</td>
<td>51.1</td>
<td>50.5</td>
<td>45.3</td>
<td>39.9</td>
<td>34.0</td>
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<tr>
<td>Akureyri</td>
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<td>29.7</td>
<td>34.9</td>
<td>41.9</td>
<td>48.4</td>
<td>50.9</td>
<td>50.0</td>
<td>43.3</td>
<td>37.4</td>
<td>31.3</td>
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Sunrise and Sunset:

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<tr>
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<td>03:15</td>
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<td>06:16</td>
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<td>07:22</td>
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<td>10:59</td>
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Business hours
Banks are open from 09:15 to 16:00. As general rule offices are open from 09:00 to 17:00, in some cases during the summer these hours are from 08:00 to 16:00. Shops are open from 09:00 to 18:00 on weekdays. Kringlan and Smárán shopping malls as well as souvenir and some bookshops in the city centre are open on weekends.

Credit cards
They are accepted by most shops, restaurants and organisations and are widely used. The major credit cards in Iceland are Visa and Eurocard, although other cards are accepted as well in some places.

Tax free shopping/tax refund
A refund of the local Value Added Tax is available to visitors to Iceland. The refund will result in a reduction of up to 15% of the retail price, provided departure from Iceland is within 30 days after the purchase is made. The purchased amount must be no less than ISK 6,000,- (VAT included) per sales receipt, and all goods (except woollens) must be packed in sealed bags or containers.

Tipping in Iceland
In Iceland gratuity is always included in the bill therefore tipping is optional, not required. This applies to everything: restaurants, taxis, tour guides, cafés, room service...etc. As with any other country, if you do feel that you have received great service, Icelanders appreciate a tip.

Insurance and health care
Please note that individual travel insurance is not included in the tour prices. It is therefore important that clients arrange for their own travel insurance before visiting Iceland. Medical assistance and health care are, however, readily available in Iceland.

Porterage Service:
Please note that Porterage Service for individual travelers is not available in Iceland at airports, hotels or anywhere else for many reasons, mainly: the number of visitors to the country does not justify or support some services, such as Porterage services. In Iceland no one expects a tip as service is included in prices everywhere. Iceland also has a good social system therefore no one needs this type of work, and as tipping is not common practice these jobs simply do not exist here. It is a cultural difference we hope your clients understand.

Luggage Service can be ordered for groups at most hotels and will be charged a fixed amount, contact us for more information.